

GENERAL SERVICES INDEX

	<u>Page No.</u>
A. Coin Telephone Service	2
B. Emergency Conference Service	5
C. Foreign Exchange Service and Associated Mileage	7
D. Mileage Charges	9
E. Local Private Line Service	11
F. Key Equipment Service	12
G. Private Branch Exchange Service	15
H. Special Reverse Toll Charge Service	16
I. Seasonal and Vacation Rate Service	17-17A
J. Blocking Service (900)	18
K. Supplemental Equipment Service	19
1. Directory Listings	19
2. Seven Digit IntraLata Toll Blocking Service	22
3. Touch Calling Service	24
4. Customer Calling Service	25
5. Directory Assistance	29-29B
L. Custom Calling Plus Service Section	30
M. Advanced Calling Services	30
Basic Rate ISDN	43
Business Access Line Volume and Term Discount Package	52

GENERAL SERVICES (Cont'd)

Business Access Line Volume and Term Discount Package

(N)

This service offering is a discount from business access line charges for term and volume.
Feature packages, as shown below, can only be used in conjunction with access line packages.

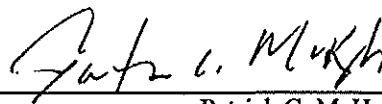
	<u>1 yr Term</u>	<u>2 yr Term</u>	<u>3 yr Term</u>	<u>5 yr Term</u>
1-3 Lines	5%	10%	15%	20%
4-10 Lines	7%	12%	17%	22%
11-25 Lines	9%	14%	19%	24%
26-49 Lines	11%	16%	21%	26%
50-74 Lines	13%	18%	23%	28%
75-99 Lines	15%	20%	25%	30%
100-199 Lines	17%	22%	27%	32%
200-299 Lines	19%	24%	29%	34%

The below feature packs can be added to any and all access lines in the volume/term discount plan.

	<u>Rate</u>
Feature Pack A Caller ID w/Name and Number, Voice Mail Basic, Three Way Calling, Call Forwarding	\$12.50
Feature Pack B Caller ID w/Name and Number, Voice Mail Premium, Three Way Calling, Call Forwarding	\$16.50

(N)

Issued: July 10, 2013
Effective: August 10, 2013


Patrick C. McHugh
State President - NH